IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

NCR Corporation Docket No. 8806

In re application of: VINCENT, P. G.

Serial No. 09/750,948

Filed: December 28, 2000

For: SYSTEM AND METHOD FOR SUGGESTING INTERACTION STRATEGIES TO A

CUSTOMER SERVICE REPRESENTATIVE

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Sir:

Transmitted herewith is an amendment in the above-identified application.

The fee has been calculated as shown below:

CLAIMS AS AMENDED

	Claims		Highest			
	Remaining		Number			
	After		Previously	Extra		Additional
FOR	Amendment		Paid For	Present	Rate	Fee
Total Claims	18	•	20	0 X	\$ 50 =	\$ 0
Independent Claims	3	•	3	0 X	\$ 200 =	\$ 0
Total additional fee for this amendment>						\$ 0

Please consider this a PETITION FOR EXTENSION OF TIME for a sufficient number of months to enter these papers, if appropriate.

Please charge all fees to Deposit Account No. 14 0225 of NCR Corporation (the assignee of the present application). A duplicate of this paper is enclosed.

Respectfully,

James M. Stover Reg. No. 32,759

CERTIFICATION OF MAILING UNDER 37 CFR 1.8

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on

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By: Wiehell Groce Name: Michelle Colorge